**Patient/Caregiver in-depth interviews**

1. How did you first become aware of the mobile CH team and its services?
2. What were some of your initial impressions/thoughts of the mobile CH team?
3. What specific services or support did you receive from the mobile CH team during the time you were managing your fracture at home/RMG?
4. How did they assist you in understanding your fracture and the necessary steps for self-care at home/RMG?
   * What were some resources provided?
   * What education or training did you receive? (i.e. self-care techniques, pain management, preventing further injury)
5. Did you feel adequately informed and supported throughout the process of managing your fracture at home/RMG? Why or why not?
6. What were the most valuable aspects of the support you received from the team during your recovery period?
7. Did you encounter any challenges or difficulties while managing your fracture at home/RMG?
   * If so, what were they?
8. How did the mobile CH team address any concerns or questions you had during the recovery process?
9. Can you share any specific examples of how the team helped you navigate challenges or obstacles related to your fracture management at home/RMG?
10. 5. In what ways did the involvement of the mobile CH team impact your overall experience and outcome of managing your fracture at home/RMG?
11. 6. What suggestions do you have for improving the support and services provided by mobile CH teams to patients/other caregivers?
12. 7. Looking back, how beneficial do you think the mobile CH was in managing NWB fractures?
13. Who do you think will benefit most from this programme?
14. Is there anything else you would like to share about your experience of managing your fracture at home with the assistance of the mobile CH team?